



## **Code of Conduct for Members**

Our Club aims to provide all members and their guests with high quality facilities and service to ensure a safe and enjoyable environment for all. To support this, we ask you to adhere to our Code of Conduct for Members.

1. Members must treat the Club, fellow members, their guests, volunteers and staff with courtesy and respect at all times.
2. Members must follow the guidelines and booking rules as set out on the website at all times.
3. Conduct from members which is discriminatory, intimidating, hostile or offensive is strictly prohibited. This may include telephone calls, email, gestures, touching, teasing, remarks, comments or questions of a harassing nature and any behaviour which threatens the wellbeing or safety of others.
4. The Committee may consider issuing a warning, the suspension or termination of membership in instances where the conduct of a member or their guests falls below the expectations outlined in the Code of Conduct for Members, or is deemed to be detrimental to the reputation of the Club, its ability to carry out its duties under established Safeguarding protocols or to provide a pleasant, safe and orderly environment for all individuals or groups who use its facilities.
5. Members' guests whose conduct falls below the expectations outlined in the Code of Conduct for Members may be denied access to the Club and its facilities.
6. When playing racket sports members and their guests are expected to play fairly, graciously and in a sporting fashion. In the interests of maintaining a harmonious atmosphere, whenever a dispute may arise during an internal match, regardless of how convinced one or both players may be that they are correct, a 'let' must be played.
7. The Committee reserves the right to amend this Code of Conduct for Members and the guidelines and booking rules (as set out on the website) but will make any such amendments known to all members in a timely manner to ensure clarity of understanding for members.

Any member who may wish to ask any questions or request further clarification about any aspect of this Code of Conduct for Members is very welcome to contact any member of the Committee to do this.



### **Code of Conduct for Juniors and Parents**

The Club is fully committed to promoting the highest possible standards of safeguarding and the wellbeing of all its members. The club believes that it is important that members, coaches, volunteers, and parents associated with the club must always show respect and understanding for the safety and welfare of all children involved in any activities at the club. Members who may have any concerns about any aspect of junior membership or activity are encouraged to be open, honest, and transparent in sharing these by contacting Ailsa Stephenson, Club Welfare Officer (07947626222 / [info@harboroughsquash.co.uk](mailto:info@harboroughsquash.co.uk))

All Juniors Members must also:

- Play their respective sports within the set of rules and boundaries given to them
- Respect opponents and fellow team players
- Respect officials and their decisions
- Be punctual for training and competitions
- Wear appropriate clothing at all times, including footwear as advised by coaches and safety glasses during any squash related activity
- Not use any prohibited substances or bring them to the club at any time
- Respect the club's facilities, environment, and adult members
- Declare any medical conditions to their coach
- Ensure that they have the appropriate drinks and food to meet the specific requirements of any activity, coaching session, or tournament. Parents and Carers are expected to provide their support to ensure this.

All parents must also:

- Not leave any child under the age of 14 unattended on the Club premises unless they are engaged in a supervised coaching or playing activity
- Ensure that the appropriate arrangements are made for their child to be collected at the appointed time at the end of any club related activity
- Encourage their child to learn the rules and play within them
- Discourage their child from unfair play and arguing with fellow players or officials
- Help their child to recognise good performance, not just results
- Never force their child to take part in any activity
- Declare any knowledge of any allergies, medical conditions, or risks to the child on the membership application form and to their child's coach
- Set a good example by recognising fair play and applauding the good performance of all participants
- Never punish or belittle any child for losing or making mistakes
- Publicly accept the decision of any official



- Support their child's involvement in activities at the club and help them to enjoy their sport
- Use correct and appropriate language at all times
- Sign their child in and out of coaching and activity sessions
- Ensure that they provide their child with the appropriate drinks and food to meet the specific requirements of any activity, coaching session, or tournament



## **Policy for Use of Changing Rooms and Showering Facilities**

### **Introduction**

This Policy is intended to allow the Club to meet the needs of its members, taking into account the facilities that are available to them, the number of people accessing them and the activities they are undertaking. The Club is fully committed to promoting the highest possible standards of safeguarding and the wellbeing of all its members.

This Policy sets out the guidelines for the acceptable use of our changing rooms.

### **Changing Facilities in general**

1. Due to the limited changing facilities available, particularly during peak times, members are requested to be considerate of other members when using the showers and changing rooms.
2. The Club Code of Conduct for members should be followed, ensuring that the changing facilities, showers, and toilets are not vandalised or damaged. Members should ensure they leave the facilities in a tidy state.

### **Changing Facilities for Juniors**

3. Due to the limited changing facilities available, particularly at peak times of their use by members, it is most practical for children to come to the Club already changed, wearing suitably warm clothing e.g., tracksuits, and go home afterwards to change and shower.
4. On the rare occasions where it is unavoidable for adults and children to share our changing, toilet and showering facilities, they will do so at different times and this will be overseen by the relevant DBS checked coach, appropriate representative of the external organisation using the Club facilities, volunteer, or member of the Club Committee.
5. Under no circumstances will adult staff, coaches or volunteers change or shower at the same time as children using the changing rooms.
6. Mixed gender groups of children will have access to separate changing rooms.
7. If we are made aware that a child or adult self-identifies as a gender that differs from the gender they were assigned at birth, we will work with them and their parents/carers (where it relates to a child) to make reasonable adjustments to changing arrangements to suit their needs.
8. Mobile phones and other electronic devices must not be used in changing rooms.
9. For younger groups of children, a DBS checked coach, appropriate representative of the external organisation using the Club facilities, volunteer or member of the Club Committee will wait outside the changing rooms to allow children to call for assistance if required.